



TERMS & CONDITIONS

Goods Supplied

1. All goods supplied by Suite Deals to you are described on the sales docket, and such description prevails over all other descriptions including any specification or enquiry of the buyer.

Terms of Supply

2. Suite Deals accepts no responsibility for items purchased which prove difficult to install or don't fit into the desired area.
3. Floor stock is sold as inspected. Without limiting this, you specifically acknowledge that:
 - a) You have inspected the goods and accept the condition as inspected;
 - b) Unless otherwise required by statute, no warranty is provided for floor stock.
 - c) The goods may be held with a deposit for 2 weeks from the date of the sales order. If at the expiry of the 2 weeks, the goods have not been paid in full and collected by you, Suite Deals will charge a weekly storage fee of 10% of the total purchase price for a maximum of 2 weeks, after which time all monies paid will be forfeited and the goods returned to stock for sale.
 - d) If the goods are paid for in full, Suite Deals may offer to store the goods for a maximum of 1 month from the date of the sales order, in extenuating circumstances only.
4. Stock to be ordered from a manufacturer or other third party, including stock made to individual customer specifications:
 - a) Is subject to a security deposit as noted on the sales order which shall be forfeited to us, as well as any additional supplier costs attributed to the order, should you seek to cancel the order unless such cancellation is made in writing to us within 48 hrs
 - b) Manufacturers lead times and / or anticipated delivery dates will be advised in good faith by us, however we will not be liable for any delay occasioned by or arising out of delay by the manufacturer or other third party service provider.

- c) We will notify you by telephone of the delivery of the goods to us and will hold the same for a period of two (2) weeks from the date of such notification. If at the expiry of that time, the goods have not been collected by you, you will be charged a weekly storage fee of 10% of the total purchase price for a period of 2 weeks only. If storage fees are not paid when required, you agree to forfeit to Suite Deals all monies paid by you and that we may re-sell the goods.

Delivery

- 5. Where Suite Deals has agreed to effect delivery of the goods to the address specified on the sales docket:
 - a) If you do not accept delivery of the goods on the scheduled delivery date, you are liable for all costs and charges arising from the delivery. Additional storage charges will also apply.
 - b) We will hold the goods for a further two (2) weeks. If at the expiry of that time the goods have not been collected by you, you agree to forfeit to Suite Deals all monies paid by you and that we may re-sell the goods
 - c) The delivery times made known to you by us are estimates only and we are not liable for late delivery or non-delivery nor any loss, damage or delay occasioned to you arising from late or non-delivery or late installation of the goods.
 - d) We reserve the right to charge additional delivery fees if delivery access prohibits normal access.
 - e) You agree to inspect the goods upon installation and sign the necessary paperwork acknowledging that goods have been inspected and received in good condition.
 - f) We are not liable for any damage to the goods after installation

Payment

- 6. Personal cheques will not be accepted as payment.
- 7. The purchase price in relation to goods and any charges in respect to delivery and or storage are payable in full before you may collect the goods from us or before we will make delivery to you.
- 8. We reserve the following rights in relation to the goods until all monies owed by you are paid in full:
 - a) Ownership of the goods
 - b) To enter your premises (or the premises of any associated company or agent where the goods are located) without liability for trespass or any resulting damage and retake possession of the goods; and;
 - c) To keep or re-sell any goods repossessed pursuant to (b) above

Refunds / Returns

9. There are no refunds on ex-display or ex-hire goods or on new product manufactured or made to order to specific customer requirements.
10. Please choose carefully when purchasing new / ex display furniture, mattresses or other goods as the following conditions apply:
 - a) Refunds will not be provided after delivery unless the goods are faulty.
 - b) If you believe the goods are faulty, we may need to have the goods assessed by the manufacturer or their agent to determine whether or not you are entitled to a refund or exchange.
 - c) Goods that have been damaged or misused by you or through your failure to take proper care and maintenance of the goods as required by the manufacturer will not be subject to a refund
 - d) If Suite Deals agree in writing to accept return of new product from you, you must return the goods to us within 7 days at your cost with proof of purchase. Refunds will only be made if the goods are returned, as agreed, in good condition. Damaged, soiled or used goods will not be accepted for return or refund. Goods will not be accepted for refund or return if proof of purchase is not provided.
 - e) Nothing in these conditions shall be read or applied so as to exclude, restrict or modify or have the effect of excluding any condition, warranty, guarantee, right or remedy implied by law

Privacy

11. Suite Deals will not use personal information about you without your permission. We will not distribute your email address or other personal information to any third parties. Suite Deals does not participate in spamming. You agree however that Suite Deals may use the information you have provided to send you direct marketing material to keep you up-to-date with products or promotions that may be of interest. You may ask to be removed from our mailing list database at any time by contacting our administrator on info@suitdeals.com.au

Governing Law

12. These terms and conditions and any contract including them shall be governed by the law of the State of Victoria

Guests Furniture Hire Pty Ltd trading as Suite Deals /Suite Deals Direct ABN 38 010 222 401